



QUESTRON CHEAT SHEET

How to change the master code on your Questron Security System

1. Locate your keypad
2. Enter the current master code (example: 1,2,3,4)
3. Press the code button (8)
4. Enter the user code to be changed (02) – “02” is the master code. If you ever add additional codes for other users, use “03”, “04”, etc. Enter the new code two times; so if your new code is 4,5,6,7 you enter (4,5,6,7,4,5,6,7)
5. The run-down from above would be as follows:
(1,2,3,4,8,0,2,4,5,6,7,4,5,6,7)
6. You will hear a couple of beeps to let you know the new code has taken
7. To be sure the old code has been removed from the system, enter the old code plus “stay” (1,2,3,4,3). The system should not arm. Now enter the new code plus “stay” (4,5,6,7,3). The system should arm in the stay mode. Now enter the new code again plus “off” (4,5,6,7,1). The system should disarm.

TROUBLESHOOTING:

- If you did not hear the beeps after you entered the new code twice, you probably did not enter the numbers fast enough
- If you pause more than two seconds in between entering the numbers, it will not take and you have to re-enter from the beginning
- The best thing is to write all the numbers down in sequence as outlined in step six above. This will allow you to enter them quickly without making a mistake

If you have any questions or concerns, please contact your Service Advisor at:
877-909-7070 extension 405.



Function Guide

1. **AWAY Mode (2):** When you leave your home, **push # and away (2)**. All perimeter and interior detectors are on. When you return, enter your *code* and **off (1)**. All detectors are off.
2. **STAY Mode (3):** When at home and you want to walk around without interior detectors on, **push # and stay (3)**. Only perimeter is on, with delay on doors.
3. **INSTANT Mode (7):** When at home and you want to walk around without the interior detectors on, **push # and Instant (7)**. Only perimeter is on with no delay on doors.
4. **MAXIMUM Mode (4):** To arm all system devices with no entry or exit delays, **push # and maximum (4)**. All areas are protected after one minute.
5. **CHIME Mode (9):** To have a one-second keypad chime when a perimeter device is opened, enter your *code* and **Chime (9)**. Enter *code* and **Chime (9)** again to turn off.
6. **BYPASS Mode (6):** To temporarily remove (bypass) a device from the system, enter your *code*, **Bypass (6)**, and the *number of the zone* to be bypassed. Example: To Bypass zone 1, enter your *code*, then **bypass (6)**, then **01**. The system may be armed using any of steps 1-4.
7. **CODE Mode (8):** To enter additional codes, enter your *code*, then **Code (8)**, then the new user number (02, 03, 04, etc.), then the new user code. To remove a user code, follow the same procedure, but do not enter a *user code*. *See reverse for more information.*
8. **PANIC Buttons- Police** response with the audible alarm. **Fire** response with audible alarm. **Ambulance** response, without audible alarm. These are always available for use.
9. **DURESS Code:** If you are forced to disarm your system, enter your Duress Code plus off (1). This will disarm the alarm, while sending a silent signal to Questron's Monitoring Station. To program your *Duress Code*, follow stems in Item 7 above, and enter *user number 8*.
10. **TEST Mode (5):** To test your system locally, enter your *code* and **Test (5)** followed by "0". Test by opening all doors and crossing all motion detectors. A short siren response will indicate when each device is triggered. **To end your test, enter your *code* and off (1).**
11. **OFF Mode (1):** To disarm your system, enter your *code* and off (1). This will also clear any bypasses, which you previously entered. **To reset your system after the alarm has been tripped, enter your *code* and off (1) twice.**